Date													Total
02-May-97			1	110	173	53	96	212	2	5	119	30	801
03-May-97			2	28	65	8	28	89	4		35	23	282
04-May-97			2	11	25	9	2	44			5	2	100
05-May-97	8	36	5	79	97	64	54	174		5	61	13	596
06-May-97	3	14	6	84	128	77	67	99	2	6	113	38	637
07-May-97		5	1	46	168	70	57	179	4	1	96	65	692
08-May-97		8	5	65	174	95	110	167	2	5	183	23	837
09-May-97	1	3	9	72	120	109	107	211	5	8	132	51	828
10-May-97	4			6	24	8	13	81			41	15	192
11-May-97				3		6	12	1			73	1	96
12-May-97	2	6	18	56	130	68	99	94	6	5	55	28	567
13-May-97	7	11	24	105	123	103	95	90		3	44	22	627
14-May-97	4	20	14	127	157	86	116	237	3	5	48	63	880
15-May-97	5	10	13	86	186	63	104	256	14	23	185	26	971
16-May-97	1	22	9	77	114	67	113	215	15	18	157	55	863
17-May-97	2	2		23	110	34	48	106	10		106	18	459
18-May-97		4		16	69	15	25	5	1		67	3	205
19-May-97	4	40	16	85	160	76	159	87	15	36	129	52	859
20-May-97	3	27	9	70	150	85	158	124	5	20	141	34	826
21-May-97	15	46	4	83	174	88	136	491	16	24	121	44	1242
22-May-97	12	21	7	82	223	110	124	333	13	23	170	43	1161
23-May-97	12	24	7	74	165	213	98	332	9	35	163	64	1196
24-May-97	1		7	18	27	28	13	15	2	6	124	10	251
25-May-97					3	3	4	2			143	8	163
26-May-97				9	28	5	13	3		1	106	14	179
27-May-97	11	33	4	58	165	76	80	194	3	56	129	32	841
28-May-97	11	30	10	96	174	117	139	198	21	48	113	71	1028
29-May-97	34	34	7	83	200	108	107	315	27	24	102	49	1090
30-May-97	14	41	10	81	195	84	165	218	9	10	84	58	969
31-May-97	3		1	15	34	19	18	13	2	2	3	4	114
01-Jun-97		4		5	17	2	4	6		6	21	14	79
02-Jun-97	23	29	16	76	205	110	127	260	5	24	204	48	1127
03-Jun-97	21	25	13	108	168	84	118	239	10	19	157	39	1001
04-Jun-97	26	11	18	117	242	102	71	241	9	23	81	87	1028
05-Jun-97	17	19	4	96	186	88	116	230	12	14	97	85	964
06-Jun-97	31	26	8	90	177	79	123	122	14	26	115	99	910
07-Jun-97	3	7		26	60	36	50	26		8	73	33	322
08-Jun-97				13	10	16	10	5		2	45	19	120
09-Jun-97	26	19	6	54	182	79	143	220	25	12	37	59	862

Date													
10-Jun-97	20	25	10	82	204	115	120	176	6	29	105	73	965
11-Jun-97	32	16	16	97	284	222	113	235	4	29	124	57	1229
12-Jun-97	23	67	9	130	422	80	120	194	17	47	95	61	1265
13-Jun-97	9	33	14	102	440	381	130	213	49	66	68	45	1550
14-Jun-97	5	28	11	58	101	54	30	16	32	15	69	49	468
15-Jun-97		8	10	6	66	7	10	3		16	80	30	236
16-Jun-97	28	28	16	68	384	458	85	152	17	21	76	34	1367
17-Jun-97	20	68	33	125	336	231	118	124	7	27	70	54	1213
18-Jun-97	25	51	15	125	418	239	183	525	6	20	122	48	1777
19-Jun-97	20	39	8	154	447	75	148	353	5	45	135	52	1481
20-Jun-97	80	44	12	110	235	116	211	462	1	25	107	73	1476
21-Jun-97		7		33		17	93	32	6	30	131	43	392
22-Jun-97				13	23	4	4	3	15	6	14	8	90
23-Jun-97	18	18	6	75	143	73	143	140	7	27	83	32	765
24-Jun-97	95	32	15	113	168	92	156	296	26	54	45	46	1138
25-Jun-97	30	40	10	102	241	119	176	534	5	29	100	41	1427
26-Jun-97	22	69	1	102	219	89	196	147	28	46	111	115	1145
27-Jun-97	16	52	18	97	168	99	182	201	26	53	54	197	1163
28-Jun-97		31	4	59	51	26	49	20		2	59	18	319
29-Jun-97				19	19	4	15	4			12	4	77
30-Jun-97	25	23	6	74	179	117	147	160	9	31	147	63	981
01-Jul-97	17	16	2	66	179	153	134	406	10	27	395	46	1451
02-Jul-97	7	38	19	102	635	98	210	379	8	81	179	105	1861
03-Jul-97	10	52		79	595	87	188	1983	14	57	63	125	3253
04-Jul-97		4		21	29	18	18	19		5	24	32	170
05-Jul-97				6	26	17	26	7		12	38	9	141
06-Jul-97				12	19	13	19	7		1	34	2	107
07-Jul-97	5	10	1	82	144	93	144	201	19	119	235	98	1151
08-Jul-97	7	20	4	118	174	149	152	1270	6	89	53	76	2118
09-Jul-97	11	19	7	72	130	93	170	198	44	28	96	86	954
10-Jul-97	17	34	19	164	182	111	194	880	14	63	106	82	1866
11-Jul-97	72	27	3	132	209	118	258	252	15	132	127	85	1430
12-Jul-97	4	7	8	72	140	70	125	254	6	5	23	26	740
13-Jul-97	1			9	30	12	19	12		3	23	1	110
14-Jul-97	25	19	16	101	156	84	209	184	35	41	89	108	1067
15-Jul-97	18	20	10	99	188	115	162	215	14	37	116	85	1079
16-Jul-97	3	22	3	85	169	112	192	237	2	81	105	56	1067
17-Jul-97	28	36	17	116	174	115	236	121	20	97	127	104	1191
18-Jul-97	42	46	18	113	194	107	255	184	31	132	174	80	1376

Resale Orders Processed

Date													Total
19-Jul-97	11	5		39	74	42	104	42	5	21	112	44	499
20-Jul-97	3			11	12	8	33	6	3	1	38	14	129
21-Jul-97	18	56	15	66	106	67	237	186	17	39	148	43	998
22-Jul-97	30	98	7	164	153	72	297	252	12	41	103	55	1284
23-Jul-97	27	67	26	106	212	105	262	315	20	47	93	84	1364
24-Jul-97	26	58	17	119	226	128	362	251	18	75	172	72	1524
25-Jul-97	32	49	29	158	246	139	263	341	36	76	192	112	1673
26-Jul-97	11	14		80	107	50	84	36	5	71	103	107	668
27-Jul-97	10			9	28	14	18	15		11	50	6	161
28-Jul-97	18	25	13	70	198	74	236	319	18	210	65	79	1325
29-Jul-97	28	68	15	162	315	121	259	508	16	73	109	97	1771
30-Jul-97	35	118	26	138	183	101	259	202	96	45	66	105	1374
31-Jul-97	55	52	20	124	194	119	247	329	45	49	115	70	1419
	1514	3683	1053	12837	23340	11114	14491	29636	1123	2946	10427	6788	118952

Item 8c
Note: Total number of resale orders issued by the LCSC that were processed to completion.

Resale Canceled Orders

Item 8f Number of Resale orders that were canceled for customer or company reaseons after being issued (May include some test orders) See Note bel

Date							CA	CA		USA	VA	NS	Total
03-Jan-97							1						1
06-Jan-97								1					1
08-Jan-97					1								1
11-Jan-97						1							1
13-Jan-97					1								1
14-Jan-97					2								2
17-Jan-97								1					1
18-Jan-97								1					1
22-Jan-97							1						1
23-Jan-97				2									2
24-Jan-97				1	2								3
27-Jan-97	2				1			2					5
30-Jan-97				3	1	1	2						7
31-Jan-97	1				7		1						9
01-Feb-97				2	14	2	5	1				15	39
02-Feb-97					1								1
03-Feb-97			1	4	1	1	3	8				5	23
04-Feb-97				5	5		1	3			1	2	17
05-Feb-97				3			3	5				1	12
06-Feb-97				3	1		1	1					6
07-Feb-97				7	2		4	7				4	24
08-Feb-97				4	4		4	3					15
09-Feb-97					3		1	5					9
10-Feb-97				1	3		8	2			1	1	16
11-Feb-97				1		1	6	5				1	14
12-Feb-97			1	2	4	3	4	4				3	21
13-Feb-97				3	3	2	6	7				2	23
14-Feb-97		4		5	3		1	3				2	18
15-Feb-97				4	3	3	1	1					12
17-Feb-97				2	8	1		6				1	18
18-Feb-97		1		1	7	1	1	2				1	14
19-Feb-97					2								2
20-Feb-97					2			1					3
21-Feb-97				1	2		1	2					6
22-Feb-97	1			7	5		3	1					17
24-Feb-97	3			1	1			7					12
25-Feb-97		2		4	5	1	6	4				1	23

Resale Canceled Orders

Date												Total
26-Feb-97	2			2	1	1	26	7				39
27-Feb-97		1		4	11		23	3			1	42
28-Feb-97		1		1	2	6	5	5			1	20
01-Mar-97		1		3	4	1	5	1			1	16
02-Mar-97					1							1
03-Mar-97				2	2		3	3			2	12
04-Mar-97	1			5	2	2	3	6			2	21
05-Mar-97		14	2	6	1	3	8	2			3	39
06-Mar-97	1			2	4		9	11			3	30
07-Mar-97		3		4	6	4	9				5	31
08-Mar-97		7		10		4	3	5			8	37
09-Mar-97		11	2	4	1	5	4			3	2	30
10-Mar-97	1	1	1	8	6	3	5	4		3	4	31
11-Mar-97	1			2	4	4	14	5		5	4	37
12-Mar-97		1		4	4	4	6	3		2	2	31
13-Mar-97	2			3	49	6	12	24	1	1	4	101
14-Mar-97	3	1		4	13		5	4		1		35
15-Mar-97					1	2	4	2			3	10
17-Mar-97				1	9	5	12	16				46
18-Mar-97	1			2	3	1	3	10			4	20
19-Mar-97				3	2	2	22	12		1	6	45
20-Mar-97	1			8	11	8	31	43		4	6	109
21-Mar-97	2	2		4	2	1	25	27		2	1	73
22-Mar-97				1		6					2	10
24-Mar-97	10	3		10	10	2	52	54			2	143
25-Mar-97				8	2	2	61	25			2	100
26-Mar-97			1	5	8	2	52	16		1	2	87
27-Mar-97				4	12	3	11	6		2	3	41
28-Mar-97		4	4	5	11	3	84	15		1		127
29-Mar-97		2		1	3		16	2				24
30-Mar-97				2	1		12	2			2	19
31-Mar-97				2	6	7	13	4			6	38
01-Apr-97		2		7	6	5	16	27		2	7	72
02-Apr-97		1	1	1	12	2	36	6		1	5	65
03-Apr-97		2		2	15	7	237	30		17	5	315
04-Apr-97		1		2	10	7	7	6		2		35
05-Apr-97					2		1	2			2	7
06-Apr-97		1		1	1		1	7				11
07-Apr-97				3	11	4	23	4			1	46

Date													Total
08-Apr-97		9		6	5	10	53	4				2	89
09-Apr-97				8	8	3	75	4				2	100
10-Apr-97	1			10	8	1	49	4			3	1	77
11-Apr-97				7	6	6	27	4	7		16	1	74
12-Apr-97		1		1	2	5		2				1	12
13-Apr-97					1			2			2	2	7
14-Apr-97		11		10	8	1	27	2			11		70
15-Apr-97	2		1	3	8	4	18	6				3	45
16-Apr-97		2		6	12	1	7	5			1	4	38
17-Apr-97	1			5	8	3	140	5		2	3	1	168
18-Apr-97				4	4	2	37	8		1	8	3	67
19-Apr-97	2	2			14	2	1	2			2	4	29
20-Apr-97		2		1	2	1	2	3			1		12
21-Apr-97		2		10	3	8	37	1		2	1	2	66
22-Apr-97	1	1		3	4	2	52	6	1		2		71
23-Apr-97	1	3		4	5	9	31	11	1		3	8	76
24-Apr-97	4	6		7	13	2	49	1	1		10	5	98
25-Apr-97	4	1		3	4	1	51	4		1	3	8	80
26-Apr-97					2		4	5			1	2	13
27-Apr-97							2	4			1		7
28-Apr-97	1	4		1	4	4	37	7			10	5	73
29-Apr-97	5	1		4	7	2	17	10	1		11	1	59
30-Apr-97	1	2		11	5	4	26	37	2		9	3	100
01-May-97	1	6	2	3	4		25	7	5		6	1	60
02-May-97		1	7	4	4	3	16	13			1	1	50
03-May-97			1		1		4	5					11
04-May-97			1		2			1					4
05-May-97						6	19	2	5	2	5	3	44
06-May-97	1					1	17	11	4	3	4		66
07-May-97	3	2	1	11		9	49	7	7		10	4	97
08-May-97	4			2	9	5	212	39	1	2	11	1	292
09-May-97				9	12	5	91	12	3		16	5	159
10-May-97		1		8	10	13	8	1	3		9		24
11-May-97					3			1	3		1		3
12-May-97				1				8	2	3	7	5	81
13-May-97	1	1		9	14	6	25	11	6		3	2	106
14-May-97	3	1		6	19	6	49	5	2	2	3	11	115
15-May-97	3	10		5	16	12	46	29	11	1	20	11	220
16-May-97	2	2		32	10	9	93	42	9	1	11	3	128
			1	5	29	5	22						

Date	1	2	3	4	5	6	7	8	9	10	11	12	Total
							6	7			1	1	21
17-May-97					2		2	1			1	2	8
18-May-97	3	3	1	10	13	4	51	8	5	5	18	10	131
19-May-97	14		5	3	24	5	63	5		5	26	2	152
20-May-97	16	2	1	3	9	8	22	11		4	8	13	97
21-May-97	20	1		3	17	6	18	5		4	2	4	80
22-May-97	6			4	15	9	35	6	3	1	3	15	97
23-May-97	2					4	1	2			2	4	15
24-May-97					1						3	1	5
25-May-97					2	2	2	2				4	12
26-May-97	5	2	2	1	23	2	17	9	6	3	11	4	85
27-May-97	6		1	8	6	3	38	6	4	4	6		93
28-May-97	3		8	5	7	8	16	5	6		4	8	74
29-May-97		3		1	4	8	22	8		1	1	5	61
30-May-97	1				7	1	4			1	1		15
31-May-97	7		2		2	1	13	2	5	4	6	10	52
01-Jun-97	4	5	2	4	10	8	32	10	3		8		86
02-Jun-97	7	1	4	5	2	7	9	3	5		8	10	61
03-Jun-97	4	4	5	1	9	5	18	3		2	5	6	75
04-Jun-97	10	2	1	4	8		26	2	2	6	11	7	79
05-Jun-97	20	1	3	9	9	7	42	9			4	2	126
06-Jun-97	2			1	4	1	2	3	4			2	19
07-Jun-97	17			1	3	1	2						24
08-Jun-97	11	5	7	4	16	12	14	4		6	5	10	94
09-Jun-97	7	1		10	17	4	17	7		1	8	4	76
10-Jun-97	2		6	10	12	11	21	10		1	1	8	82
11-Jun-97	5	2	1	11	3	4	24	8	2	4	5	4	73
12-Jun-97	1	2		2	5	10	35	15	4	7	2	11	94
13-Jun-97	4			8	2	2	9	3	2	2	5	3	40
14-Jun-97			1		1		2	2			2	2	10
15-Jun-97	5	4	2	5	11	2	18	7	5	8	6	18	91
16-Jun-97	6	11		8	11	1	16	12	2	2	5	10	84
17-Jun-97	11	3	5	3	28	8	21	7	2	5	2	10	105
18-Jun-97	7	5		5	10	4	25	19	4	11	6	17	113
19-Jun-97	4	4	1	4	15	6	14	21		6	11	6	92
20-Jun-97		6			1		5	2		1	8		23
21-Jun-97							1						1
22-Jun-97	9			5	3	2	20	4		4	9	3	59
23-Jun-97	3	6	1	10	4	3	16	7		3	2	2	57
24-Jun-97													

Date													Total
										3	3	8	106
25-Jun-97		3	1	4	13	5	47	19			2	2	117
26-Jun-97	25	26		8	4	1	34	13	2	1	5	9	119
27-Jun-97	6	3	1	5	23	12	37	14	3	1	6	2	38
28-Jun-97	1	7		2	12		4	3					3
29-Jun-97			3	13	11	6	15	7		5	6	11	81
30-Jun-97	4			5	13	6	18	10	3		5	4	74
01-Jul-97	5	3	2	10	8	6	53	18	2	3	8	9	126
02-Jul-97	8		1	5	6	5	19	16	2		1	6	69
03-Jul-97	2	5	2	1	1	4	7					3	16
04-Jul-97				2			7				3	2	16
05-Jul-97		2		1									1
06-Jul-97			1	5	5	5	42	20	1	3	6	7	100
07-Jul-97	5			1	11	8	13	18	1	5	1	9	73
08-Jul-97	1	2	3	5	14	5	84	39	3	15	4	6	193
09-Jul-97	11	2	5	2	15	1	60	27	12	18	3	16	179
10-Jul-97	18	2	5	8	10	4	53	23		8	10	9	133
11-Jul-97	7	1		1	4	5	11	8	1		1		31
12-Jul-97								1					1
13-Jul-97			1	6	3	6	19	14	1	1	4	7	63
14-Jul-97	1		1		24	7	21	7	1	9	4	5	91
15-Jul-97	10	1	2	2	6	3	16			5	4	3	39
16-Jul-97				3	7	5	46	13		8	12	5	102
17-Jul-97	2		1	9	7	2	64	14	4	8	8	18	148
18-Jul-97	11	1	2	4	3	4	25	2	1		3	2	46
19-Jul-97	2					1	4					1	6
20-Jul-97				9	7	6	58	41	1	10	6	23	167
21-Jul-97	4	1	1	6	12	2	36	19	3	7	3	3	102
22-Jul-97	6	3	2	6	6	2	66	17	9	20	5	13	165
23-Jul-97	14	5	2	10	16	8	59	25	1	2	7	10	141
24-Jul-97			3	18	9	3	58	27	2	7	8	3	143
25-Jul-97	4	3	1	7	5	3	8	1		4	4	7	40
26-Jul-97		1		1	3	1	3	2		1	2	4	18
27-Jul-97	1			7	5	2	31	9	3	24	10	5	102
28-Jul-97	2	2	2	13	10	3	41	11	5	11	4	9	112
29-Jul-97	4		1	6	7	6	63	16	5	6	5	12	135
30-Jul-97	5		4	6	7	6	51	8	1	6	4	9	145
31-Jul-97	17	10	7	11	19	2	51	8		312	631	710	11071
TOTAL	471	293	141	747	1231	584	4213	1516	222				

Item 8f
Note: BellSouth does not reject orders after they are issued. This report indicates the number of orders that was canceled after being issued.

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
AT&T's First Set of Interrogatories
August 11, 1997
Item No. 10
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REQUEST: Identify all CLECs (both in Florida and region-wide) with whom BellSouth has tested:

    (a)   LENS;

    (b)   EDI (whether Phase I, Phase II, or otherwise);

    (c)   EXACT;

    (d)   TAFI;

    (e)   EBI;

    (f)   the Billing Daily Usage File;

    (g)   any other interface.

RESPONSE:

(a) (b) (d) (f) See attached charts and documents (**PROPRIETARY** ALEC Specific Information)

(c) (e)   EXACT and EBI have been operational for IXCs, and therefore were not tested with CLECs. There is no test data for CLECs using the EBI, because the EBI was built for and used by IXCs.

(g)   n/a

INFORMATION PROVIDED BY: Gloria Calhoun
    Director - Regulatory Management
    BellSouth Center
    675 W. Peachtree St.
    Atlanta, Ga 30375

Electronic Interface Sales Pipeline

8/18/1997 .2

Potential					System Turnup						In Use	Volume to date	Forecast Volume '97	Forecast Volume '98	Reps '97	Reps '98	% Residential	% Small Bus	% Complex
LENS	EDI	EDI-PC	EC-Lite	TAFI	LENS	EDI	EDI-PC	EC-Lite	TAFI	EC Trbl									
X					B														
X			X	X	E						NOW	3	500	800			40%	40%	20%
X					C 8/8				B		7/25/97							50%	50%
X				X	C				A										
X			X	X							4Q97								
X	X			X	C						8/1/97		300+		6	16	0%	20%	80%
X				X	C				C										
X	X		X	7X	E	E			C		NOW	5128	147,530						
X					C														
X	X	X	X	X	C - 8/20						4Q97		1000	3000					
X					C														
X	X			X	A		A		A										
X	X			X														90%	10%
X	X			X	E				E		NOW	70							
	X			X	C		D		C				3005						
X	X		X	X							4Q97			10000		10	50%	30%	20%
X	X		X	X	E				E		NOW	12	1000	10000	5	20	25%	60%	15%
X				X									100	2000	1	3	1%	35%	64%
X					C														
X		X	X	X	C		E		C		1Q98	9	1000	10000	3	5		50%	50%
X					E						8/1/97	68							
X			X	X							ASAP		500	5000	15	20	5%	20%	75%
X				X	B														
X	X			X	A		A		A										
X				X			B												
X	X																		
X	X			X															
X	X		X	X	B				B		8/30/97		25000	30000	40	60	5%	75%	20%
X				X	E				A		NOW	49							
X		X	X	X	E				E		NOW	180	9800	10800	25	65	5%	90%	5%
X				X	E				E		NOW	2							
X					E				C			1							
X		X	X	X	C						ASAP		500	1000	5	50			

Electronic Interface Sales Pipeline

8/18/1997 .2

Potential					System Turnup						In Use	Volume to date	Forecast Volume '97	Forecast Volume '98	Reps '97	Reps '98	% Residential	% Small Bus	% Complex
LENS	EDI	EDI-PC	EC-Lit	TAFI	LENS	EDI	EDI-PC	EC-Lit	TAFI	EC-Trbl									
X		X	X	X	C		E		C		8/1/97	5	100	600	2	5		70%	30%
X			X	X							ASAP				8	30	30%	50%	20%
X																			
X	X	X	?X		E						NOW	616	6000	6000					
X				X	C				C			14							
X				X	E						NOW	14							
X		X		X	E		E		E		NOW	46							
X	X				C								36775						
X				X	C				C										
X		X	X	X	C-8/20						ASAP		200	2000	3	8	10%	80%	10%
X	X	X		X	C-8/20						9/1/97		5000	20000	5	12	100%		
				X					C										
				X	C						11/1/97		100	100	2	8	5%	80%	15%
X		X		X							ASAP							70%	30%
X				X	C				C										
X			X								7/1/97		1000+	1000+	3		100%		
X					C														
X	X		X	X	C				C		4Q97						70%	20%	10%
X					E							179							
X			X	X									4000	4000	2	2	100%		
X					E							22							
X	X			X															
X				X							ASAP					150			
X				X	E				E		NOW	64							
X	X				C		E		C			1							
X			X	X	A						8/1/97		200	500	8	10	100%		
X				X	C				C										
				X	E				E		NOW	10							
X				X	E				C			1							
X				X	C				A										
X				X	E				E		NOW	18							
			?X																
X				X	E							27							
57	16	14	20	51	SEE LEGEND FOR TOTALS						13	6527	242110	118000	131	492	34 10%	42 38%	23 52%

Total at each stage

3	
3	
23	
1	
20	

Turnup Activity Legend

A	Account team to negotiate interface in next 30 days
B	Building connectivity
C	Trained, connectivity set
D	End to End testing
I	Actively using system

Order Volumes by System

LENS	1338
EDI	5128
EDI	61
Total	6527

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    (a)   LENS;

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RESPONSE:

(a) (b) (d)   See attached charts and documents (PROPRIETARY ALEC Specific Information)

(c) (e)   EXACT and EBI have been operational for IXCs, and therefore were not tested with CLECs. There is no test data for CLECs using the EBI, because the EBI was built for and used by IXCs.

INFORMATION PROVIDED BY: Gloria Calhoun
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CLEC TAFI Testing

By design, the CLEC version of TAFI must provide all of the trouble report processing functionality found in the BellSouth versions of TAFI plus additional security features that:

(a) restrict the CLEC user to only accessing BST records for their customers only,

(b) limit the CLEC 'supervisor' functionality (queue management) to their company's users, and

(c) deny access by the CLEC user to their TAFI profile[1]

In BellSouth, there are two distinct versions of TAFI, one for the Residence Repair Center (RRC) and a second for the Business Repair Center (BRC). These versions of TAFI run on physically different processors. BellSouth customers are instructed to call the appropriate BST center to report their trouble. Therefore, RRC users always access the 'residence' version of TAFI while BRC users always access the 'business' version.

Anticipating that a CLEC repair center would have to accommodate both residential and business customer trouble reports, the CLEC version of TAFI was designed to properly handle both residential and business customer trouble reports in the same application. Therefore, the CLEC user will not have to determine if the caller was reporting a residence or business trouble and then log into the appropriate processor.

There are over 200 process flows and nearly 400 test rules that define how TAFI processes a report in a given situation. These residence and business flows and test rules were combined in such a way to ensure that the CLEC version of TAFI would automatically take the appropriate path for the given class of service.

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[1] The TAFI user profile contains the user's ID and passwords to the Legacy systems (LMOS and IMS Security). Since these users can not directly access these systems to manage their passwords, this password management function is provided by the CLEC TAFI support group. Therefore, to avoid potential problems (by a user inadvertently changing a password in the profile) access to the user profile is blocked for the CLEC user.

Once the development process was completed, testing was done in two stages:

1. Verify that the CLEC security features worked as specified and

2. Verify that the CLEC version of TAFI correctly processed Residence and Business class of service reports.

Stage 1.

This portion of the testing was accomplished by establishing a test CLEC user account on the production CLEC TAFI system and then confirming that only records belonging to this CLEC company could be accessed. If a telephone number was entered that did not belong to this CLEC company, TAFI returned the appropriate error message and did not allow the user to proceed.

Next, several CLEC reports were taken and placed into the TAFI queue. Reports were also generated and queued using a different CLEC account. A test CLEC supervisor account (for the first CLEC company) was generated and we confirmed that only queued records for the test supervisor's CLEC company could be accessed. Attempts by this supervisor account to change the Group_ID field in the queue management window (which would allow access to other company's queued reports) was rejected by TAFI.

Attempts to access the TAFI user profile was also denied for both the CLEC user and CLEC supervisor.

I performed these Stage 1 verifications using multiple test accounts and was convinced that the software performed as designed.

Stage 2.

The number of different types trouble reports that could be generated is a staggering figure. To quickly verify that the CLEC version of TAFI correctly processed both residence and business reports, we obtained experienced TAFI users in the Birmingham RRC and the Atlanta BRC to use this system in their normal production mode of operation. To a BST user (one not identified as being a CLEC in their profile), the CLEC version of TAFI operates exactly like the existing RRC and BRC versions of TAFI (with the exception of some minor text changes in messages sent to the user).

These users were instructed to use the system and to report any observed anomalies.

Between March 17 and approximately April 16, 1997, over 10,000 BellSouth customer trouble reports were processed using the CLEC TAFI system. During this period, three problems were identified and quickly resolved by the developers:

1. The MemoryCall access number was not being displayed in the customer information area on the TAFI screen.

2. The TAFI summary report did not show the number of troubles sent to the MA screening pool for manual intervention. However, this value did show up on the detail (codes) report.
3. On subsequent reports, CLEC TAFI indicated that a report on the entered number currently existed but failed to retrieve the data from LMOS.

These three problem areas were identified and corrected early in the testing process. For the remainder of the period, these users had no other problems processing their customer's trouble report using this system.

Reviewing the TAFI productivity reports for these users showed statistically similar results as these users achieved using their incumbent systems. Therefore we determined that the CLEC version of TAFI correctly processes both residence and business customer reports.

To manage available storage space, TAFI retains historical data for two months. The individual centers pull their productivity reports during this period and retain the results locally. This test data was combined with data from the RRC and BRC processors to provide overall user and center statistics for March and April.

Once the test results indicated that the CLEC version of TAFI operated as expected, there was no need to retain the raw data.

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REQUEST: (a)   To the extent that BellSouth has processed CLEC service orders manually
since January 1, 1997, state (both for the entire BellSouth region and for
each state in the region) the percentage of such orders for which due
dates were met, and the percentage of such orders for which due dates
were not met.

(b)   Identify all documents that describe such percentages, or from which such
percentages can be determined.

RESPONSE: BellSouth does not maintain data with which to respond to this question since
orders are indistinquishable once they are entered into the operating systems by
LCSC personnel. However, since most orders to date have been received in a
manual fashion, the response to Item 25 provides a reliable surrogate response.

INFORMATION PROVIDED BY: William Stacy
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REQUEST: State the average response time (both for Florida and for the BellSouth region) that is required for BellSouth's service representatives to complete the pre-ordering transactions that are performed by CLECs (i.e., street address validation. telephone number information, and customer service record information. Describe the method by which such response time were calculated.

RESPONSE: See attached charts.

INFORMATION PROVIDED BY: William Stacy
                             Assistant Vice President
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LEGACY ACCESS TIMES FOR CLEC TAFI and BST TAFI

System	<= 4 sec		>4 & < = 6 sec		<= 10 sec		> 30 sec	
	CLEC	BST	CLEC	BST	CLEC	BST	CLEC	BST
CRIS	93%	96%	4%	2%	99%	99%	0%	0%
JMOS	0%	50%	0%	50%	100%	100%	0%	0%
LMOS	20%	41%	35%	0%	79%	43%	0%	0%
LMOS upd	70%	72%	5%	7%	75%	80%	0%	0%
March	0%	100%	0%	0%	0%	100%	0%	0%
Predictor	31%	21%	0%	0%	31%	21%	69%	58%
SOCS	99%	100%	0%	0%	100%	100%	0%	0%

CLEC TAFI times reflect data for the month of July (841 contacts). BST TAFI times reflect data from one TAFI processor for one day (744 contacts). JMOS and March percentages are based on only 1 or 2 accesses in each case.

LEGACY SYSTEM ACCESS TIMES FOR LENS

System	< 3 sec	< 2 sec	< 1 sec	> 20 sec	Avg Sec	# of Calls
RSAG	62%	35%	27%	.6%	2.949	2210
ATLAS	77%	45%	42%	.3%	2.261	393
DSAP	82%	11%	11%	0%	2.581	199
COFFI	87%	25%	24%	0%	2.196	207
TOT NAV *	89%	76%	40%	.5%	1.805	4202

* TOT NAV includes all Navigator contracts used in LENS, including those for security access, etc.

LEGACY SYSTEM ACCESS TIMES FOR RNS

System	< 2.3 sec	> 6 sec	Avg Sec	# of Calls
RSAG	70%	8%	2.247	500
ATLAS	87%	3%	1.23	446
DSAP	87%	1%	.839	669

LENS measurements represent 49 days' worth of data, while RNS measurements are from one site for one day.

Currently, LENS and RNS are using different mechanisms for measuring legacy access times. LENS uses routines within the Navigator middleware software, while LENS uses code resident within the application itself. Procedures are currently being implemented to begin using the Navigator routines to measure LENS, as well as RNS, response times. This change, which will be effective by mid-September, should result in more accurate comparisons. Early test results using the Navigator measurement tool for LENS indicate that response times will decrease over what is shown in the chart above.

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REQUEST: Please refer to BellSouth's response to AT&T's Request for Production of Documents No. 8b. In this response, there is a heading labeled "unbundled loops processed by day".

a) Please state whether the data set forth in this response represents the number of orders, the number of loops, or some other number. If some other number, please define.

b) Please state the number of loops included in this response that were processed manually.

c) Please state whether the response includes orders that were rejected at any state by any BellSouth system.

RESPONSE:

a) Number of loops.

b) All of the orders included in this response required manual processing.

c) BellSouth does not reject orders. Some orders, such as those containing incomplete information, may have been referred to the customer for clarification before being further processed by the system. This report does not capture the number of orders held for clarification.

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REQUEST: Please refer to BellSouth's response to AT&T's Request for
Production of Documents No. 8d, showing total orders processed.

    a) Please state the total number of orders processed.

    b) Please explain in detail the difference between the data set
forth in your response to AT&T's Interrogatory Nos. 8d and 8e.
For example, and without limitation, please state whether the
numbers included in your response to No. 8d include orders
that were not processed to completion.

RESPONSE:

    a) 130,023.

    b) As the data provided shows, 8d reflects total resale orders; 8e
shows total resale orders processed; and 8f shows canceled
orders.

INFORMATION PROVIDED BY: William Stacy
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                                   Atlanta, Ga. 30375

ATTACHMENT 27

Services Which Can Not be Ordered by a CLEC Using EDI

AccuPulse ®

Alarm and Control Circuits

Analog Data Service

Centrex

Connectionless Data Service

ESSX

Foreign Central Office & Foreign Exchange Service

FlexServ ®

Frame Relay

ISDN

LightGate ®

MegaLink ®

MultiServ ®

Native Mode LAN Interconnection

Off Premises Stations

SMARTPath ®

SMARTRing ®

SynchroNet ®

Tie Line

Toll Free Dialing

Voice Grade non-Data

WATS

ATTACHMENT 28